RESTART
Interoperable Digital Care

CASE STUDY

ReStart links North Tees and Hartlepool to the Great North Care Record.

OBJECTIVES

North Tees & Hartlepool NHS Foundation Trust (NTHFT) sought comprehensive integration services in its endeavor to integrate with the Great North Care Record. This initiative aimed at extending the scope of the shared care record throughout the North East region, encompassing a substantial population of 3.6 million.

SOLUTIONS

ReStart developed interfaces from NTHFT's Health Connect Integration Engine so that the Trust was able to provide patient demographics, visits, appointments and allergy information to the Great North Care Record.

The Great North Care Record is supported by the Cerner Health Information Exchange (HIE). It electronically connects patient information from GP, local hospitals, social care, community and mental health teams.

BENEFITS

Improved patient care

The integration allowed the Trusts to contribute patient information to the HIE, enabling a more rounded approach to patient care.

Fast paced delivery

Utilising ReStart's interoperability skills enabled NTHFT to complete the integration work within a tight deadline, ensuring the Trust could still focus on delivering other digital objectives.

Training and mentoring

ReStart's training and knowledge transfer has helped the Trust to take a more complete view of their interoperability goals, rather than looking at requirements in isolation.

Fast tracking digital maturity

The Trust's ongoing digital vision is significantly enhanced with every interoperability success achieved making future integration faster with ReStart.

AT A GLANCE

CHALLENGES

- Seamless integration to Great North Care Record
- Complex Interface development enabling accurate data sharing
- Working to tight deadlines

BENEFITS

- Enriching the Great North Care Record and improving patient outcomes
- Access to ReStart's pool of integration resources
- Future proofed technology solutions
- Improved insights to support the Trust's interoperability goals

> *One of the challenges was a tight deadline.*
>
> *ReStart was excellent at managing the process and ensuring we went live on time.*

PAUL SAVAGE
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