



RESTART

Interoperable Digital Care

IMX

MH Outcomes

IMX MH OUTCOMES **SOLUTION**

A dedicated digital solution for Mental Health Professionals

restartconsulting.com

INTRODUCING IMX-MH OUTCOMES

Developed by ReStart, in partnership with South West Yorkshire Partnership NHS Foundation Trust (SWYPFT), IMX MH Outcomes is a digital, service user outcomes solution. Designed alongside Mental Health Care Professionals to digitise the Patient Reported Outcome Measures (PROMs) workflow within Mental Health Trusts.

PRODUCT HIGHLIGHTS

- ✓ **OFF THE SHELF PRODUCT**
- ✓ **CUSTOMISABLE FEATURES**
- ✓ **AUTOMATIC SCORING**
- ✓ **SCALABILITY**
- ✓ **REPORTING DASHBOARD**
- ✓ **GRAPHICAL VISUALISATIONS**

HOW IT WORKS

IMX MH Outcomes sends service users an SMS message containing a link to an officially licensed online outcomes form, accessed using their Date of Birth and completed in the comfort of their own home.

Responses are returned to IMX MH Outcomes where the score is automatically calculated, saving clinical and administrative time. The messages to service users can be sent both automatically, if the service user has an upcoming appointment, or ad-hoc by a clinician using the IMX MH Outcomes user interface.

Prior to a service user's consultation, the clinician can view both the raw scores, domain scores and where required can provide age and gender adjusted T-Scores for the service user. The IMX Open API allows IMX MH Outcomes to be launched in service user context from any Electronic Patient Record (EPR). It can also be accessed directly via the IMX User Interface.

BENEFITS

- > **IMPROVE DATA ACCURACY**
Digitising responses will remove human error when processing responses.
- > **IMPROVE SERVICE USER EXPERIENCE**
Service users can answer questionnaires in the comfort of their own home.
- > **REDUCE COSTS**
The cost to print and post questionnaires will be significantly reduced.
- > **IMPROVE DECISION MAKING WITH INSIGHTS**
Gain access to faster, more accurate and timelier service user information.

South West Yorkshire Partnership NHS Foundation Trust (SWYPFT) have partnered with ReStart to implement IMX MH Outcomes to reduce the use of paper-based questionnaires, reduce costs and improve service user score analysis and measurement.

“We have enjoyed working with Restart to design the Digital Outcomes App (IMX MH Outcomes). The team have been fantastic support. As we start to implement digital outcome measures, it'll be exciting to see the response that we get from our service users and see what difference implementing outcome measures could make to their care.

Mike Garnham, Health Intelligence Analyst, SWYPFT”

REQUIREMENTS

SWYPFT had been wanting to improve the collection of service user outcomes for years and therefore, 5 years ago, had looked at the market and available digital solutions.

They found that other digital solutions on the market were not solely focused on Mental Health PROMs and so therefore had big price tags associated with them.

As a result, SWYPFT asked ReStart to develop a digital, cost-effective offering. By working closely together, the new IMX MH Outcomes module was successfully developed and deployed.

SOLUTION

SWYPFT felt that compared to other products on the market ReStart's solution was by far the best because it offered a bespoke and flexible product that they could tailor to meet the needs of their clinicians and service users.

Accessing service user outcomes in an easy to navigate dashboard, with automatic outcome scoring was a big advantage. The solution will reduce the number of paper-based questionnaires being submitted, saving time and administrative costs.

TRUST BENEFITS

- Reduce Paper-Based Questionnaires
- Easy access and distribution
- Reporting Dashboards
- Reduce costs & Improved Accuracy
- Quick and easy to analyse outcomes

PATIENT BENEFITS

- Complete questionnaire in own time
- Easy access from any device
- Improved service user experience
- Provision of service user centered care

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